

A note on how we are managing the COVID-19 Virus

As you may be aware, effective, March 13, 2020, the New York State Governor issued the following restriction:

“Visitations to nursing homes and assisted living facilities are restricted to only medically necessary visits.”

The Terrace family is absolutely focused on keeping our residents safe and healthy during this time of uncertainty.

The Terrace management was quick to do the following:

- Communicated to all staff, residents, families, and vendors regarding how to stay safe and healthy per recommendations from the U.S. Centers for Disease Control and Prevention as well as the New York State Department of Health.
- Implemented enhanced cleaning procedures on top of our already high standards to minimize the chance of virus spread.
- Provided new health protocols and information to our staff who care for your loved one. We're reminding sick staff to stay home and those in our facilities to wear a procedural mask when within 6 feet of any resident.

We very much appreciate your understanding in helping us to keep our residents healthy and free from these highly contagious viruses that can be harmful and to the elderly.

Feel free to call us directly with any questions or concerns you may have.

Thank you!

The Terrace Management family